

## **Frequently Asked Questions:** U.S. CPSC Big Game Hunters Mud Kitchen Recall – Brass Tap

### **What is being recalled?**

The brass tap on the Big Game Hunters Single Mud Kitchen and Triple Mud Kitchen is being recalled. This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission. You can view more details about this recall on the U.S. CPSC website at ([direct link](#)).

### **Has anyone been hurt?**

No injuries have been reported.

### **How can I tell if my product is affected?**

If your Big Game Hunters Mud Kitchen has a brass tap, the tap is affected by the recall. The first two digits of the lot code for the product are LO, the third and fourth digits are numbers, and the last digit is the letter O or P. Images of the products and the affected tap can be found in the recall notice here ([direct link](#)).

### **What should I do with the brass tap?**

You should remove the brass tap immediately and dispose of it if you have not already done so.

### **How do I remove the brass tap?**

The brass tap can be removed from the Mud Kitchen by removing the four screws that were used to attach it to the Mud Kitchen.

### **Is the rest of the product safe to use?**

Yes, the rest of the product is safe to use.

### **I want to continue using the current tap. Can I continue using it?**

No, you should remove it immediately and contact us for a replacement tap (see question below).

### **What are you offering to customers who purchased the Mud Kitchen with the brass tap?**

We have secured replacement taps from the manufacturer that we can send to you immediately. Please submit your shipping information online here ([link to online form](#)) or email your information to us at [support@domsports.com](mailto:support@domsports.com) and we will send you the replacement tap kit (tap and screws) **at no cost to you**.

### **How long will it take for me to receive my replacement tap?**

Please allow 3 weeks from the date that you provide your shipping information to us to receive your replacement tap. You will receive a confirmation when it ships. We apologize for any inconvenience and assure you we are working as quickly as possible to replace the affected part.

### **What if I purchased a Mud Kitchen but did not receive a tap with it? Is it affected by the recall?**

If you did not receive a brass tap with your Mud Kitchen, it is not affected by the recall.